

Seminole County's Citizen Information Hotline is available daily 8:00a.m.-5:00p.m. at

407-665-0000

STAY INFORMED

- Text COVID19INFO to 888-777 to opt-in for alerts from Seminole County Emergency Management related to COVID-19
- Locally, you can reach Seminole County's Citizens Information Line at 407-665-0000, which is staffed with Seminole County Office of Emergency Management and Florida Department of Health-Seminole personnel, available daily, 8:00a.m.-5:00p.m.
- The Florida Department of Health is available 24/7 at 1-866-779-6121 or by emailing COVID-19@flhealth.gov
- Visit Nextdoor.com, Facebook.com/SeminoleCounty, Twitter.com/seminolecounty, YouTube.com and Instagram (SeminoleCountyFL) to stay connected to Seminole County on social media
- Use trusted sources such as [Centers for Disease Control & Prevention](https://CentersforDiseaseControlandPrevention.gov), [World Health Organization](https://WorldHealthOrganization.org), and [Florida Department of Health](https://FloridaDepartmentofHealth.gov) for COVID-19 facts

Mortgage Foreclosure and Eviction Relief –

Executive Order #2020-94: source: www.flgov.com

Summary of order dated 4.2.2020

1. suspends all foreclosures for 45 days including extensions from date of order
2. suspends all evictions related to non-payment of rent due to COVID-19 emergency for 45 days from date of order
3. Quote from order- “Nothing in this Executive Order shall be construed as relieving an individual from their obligation to make mortgage payments and rent payments.”

Advise from SVDP – pay your rent with the federal monies you receive and pay forward if you are able to or pay great attention to **saving** the money to pay future rent should the pandemic continue with job losses.

FLORIDA UNEMPLOYMENT BENEFITS INFO:

Florida Unemployment Insurance Program

General Information about the Unemployment Insurance Program:

<http://www.floridajobs.org/job-seekers-community-services>

To file a claim by telephone number:

1-800-204-2418

Florida has multiple means of filing an Unemployment Claim

Online: <https://connect.myflorida.com/Claimant/Core/Login.ASPX>

Paper Application: <http://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/rapaperapplication>

Coronavirus update: Florida is providing updates on Unemployment Insurance changes related to COVID-19 here:

<http://www.floridajobs.org/docs/default-source/ra-dua-documentation/dua-faqs-3-17-20-updates.pdf>

Central Florida Employment Council (CFEC) has job postings: <https://www.cfec.org>

CFEC is a Division of Christian Help - Job Seekers: (407) 834-4022

SEMINOLE COUNTY ASSISTANCE

RENTAL ASSISTANCE PROGRAM

- Community Assistance has removed some of the requirements to assist those residents affected by COVID-19. If you are experiencing a financial hardship due to employer and/or school closures and are seeking rental assistance, submit an application for assistance to <http://www.seminolecountyfl.gov/departments-services/community-services/customer-orientation-presentation.stml>.
- The requirement of on-going management and 2 year waiting period have been waived during this time.
- For more information, please call 407-665-2300.

UNITED WAY 211

- Heart of Florida United Way 211 Information and Referral Crisis Line can connect residents to information about available resources in the community. Whether it's finding out the location of the nearest food pantry or seeking information related to the virus, 211 Call Specialists are there to help navigate these uncertain times with Seminole County residents.

SUBSTANCE ABUSE RESOURCES

- **Seminole County Sheriff's Office** offers a robust list of assistance programs for substance abuse on their website, including websites for **Narcotics Anonymous** and **SmartRecovery.org**; these organizations offer online resources for substance abuse and mental health during this time of social distancing. Available tools include online communities with 24/7 chatrooms, Skype and Zoom virtual meetings, recovery journals and more.
- If you or someone you know has questions about opioids or is in need of treatment assistance, please call our non emergency line at (407) 665-6650 or email score@seminolesheriff.org.

UNEMPLOYMENT ASSISTANCE

- United States Bartenders' Guild has an application process for the Bartender Emergency Assistance Program. Visit the website for more information: **USBG National Charity Foundation**
- The U.S. Department of Labor's unemployment insurance programs provide unemployment benefits to eligible workers who become unemployed through no fault of their own and meet certain other eligibility requirements. Unemployment insurance is a joint state-federal program that provides cash benefits to eligible workers. Each state administers a separate unemployment insurance program, but all states follow the same guidelines established by federal law. Visit **DOL.gov** for additional information.
- Florida Department of Economic Opportunity Reemployment Assistance (also called reemployment assistance insurance) provides temporary wage replacement benefits to qualified individuals who are out of work through no fault of their own. If you need assistance, contact the Reemployment Assistance Contact Center at 1-800-204-2418 during the hours of 8:00 AM to 5:00 PM EST, Monday through Friday. Visit **FloridaJobs.org** for additional information.
- Many delivery businesses are hiring. Visit employment sites for **Uber Eats**, **Grubhub**, **Instacart**, **Shipt**, **Amazon**, and **Amazon Flex Delivery** for more info.

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES (SUPPLEMENTAL NUTRITION ASSISTANCE, TEMPORARY ASSISTANCE)

- For updates related to ACCESS, child welfare, child care, mental health services and adult protective services, please visit the **DCF COVID-19 update website**.
- At the request of Governor DeSantis, and in accordance with the federal Families First Coronavirus Act, the Department of Children and Families (will waive work requirements for individuals participating in the Supplemental Nutrition Assistance Program (and Temporary Assistance for Needy Families) program.
- DCF and the Department of Economic Opportunity have partnered to apply good cause statewide for TANF and SNAP recipients normally subject to participate in mandatory work requirements as a condition to receive program benefits effective immediately. The temporary relief of mandatory work requirements will alleviate any undue burden during this public health emergency on individuals normally required to participate in the se programs with no disruptions to the receipt of cash and/or food assistance benefits.
- To check the status of your benefits, report changes, receive information faster by opting in to receive electronic notifications, and upload documents 24 hours a day 7 days a week, log into your MyACCESS account here: <https://www.myflorida.com/accessflorida/>
- If you have questions about your benefits and the temporary relief of work requirements during this time, please contact the Department of Children and Families customer center at 850 300 4DCF or visit the website at <https://www.myflorida.com/accessflorida/>

HEALTHCARE ASSISTANCE

- **Covering Central Florida** offers health coverage and a Special Enrollment Period for individuals who have been laid off related to COVID-19.

Utilities – most companies are not sending out disconnect orders for non-payment related to COVID-19 crisis. However, it does not stop them from disconnecting for non-payment when crisis is over, please keep this in mind as you may receive money from the federal government and could use this to pay your rent and at least some of your utility bill. Also, if you have an automatic deduction for your utility needs, you do not wish to continue that deduction from your account, you must call them.

Disaster Distress Helpline

Source: <https://www.samhsa.gov/find-help/disaster-distress-helpline>

SAMHSA's (Substance Abuse and Mental Health Services Administration) Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.

The Disaster Distress Helpline, 1-800-985-5990, is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster. Call 1-800-985-5990 or text **TalkWithUs to 66746** to connect with a trained crisis counselor. TTY 1-800-846-8517

SUICIDE PREVENTION LIFELINE: 1-800-273-8255